**Final Exam**

**To pass the final exam, you need to prepare for the definition of concepts from the list**

1.Two Categories of Destructive Leadership

Definition

Bad as in Ineffective

Bad as in Unethical

2.Seven subdivisions and bad leadership

Definition

1) incompetent leadership

2) rigid leadership

3) callous leadership

4) evil leadership

5) insular leadership

6) intemperate leadership

7) corrupt leadership

3.Socialized Charismatic Leadership

Definition

rewards are used t reinforce behavior that is consistent with the vision and mission of the organization. These leaders tend to have followers who are part of a cohesive team. Convey a values-based message that aligns with the mission and objectives of the organization.

4.Personalized Charismatic Leadership

Definition

o these leaders use rewards and punishment to manipulate and control followers, and information is restricted or used t preserve the image of the leader or to exaggerate threats to the organization. (aka negative charismatic leaders) They focus more on themselves and are self-serving.

5.Two Categories in Which Ethical Theories Fall

Definition

Those related to the leaders' behavior (teleological and deontological)

those related to the leaders' character (virtue-based approach)

6.Define and ID Three Approaches to Ethical Leadership

Definition

1) Virtue-Based Approach: theory related to who the leader is as a person. Virtues are learned through experience (family and community).

2) Teleological Approach: actions for the good of \_\_\_\_. Egoism=self; Utilitarianism=largest number of people; Alruism=actions demonstrate the concern of others, risk of the leader

3) Deontological Approach: this approach argues that whether or not an action is “good” depends on the outcome it creates.

7.Transformational Leadership

Definition

is proactive, implements new ideas, higher ideals and moral values, tells people to put group interest first, promotes creative thinkers.

8.Transactional Leadership

Definition

is responsive, works within the culture it is in, implements standard rewards and punishments, appeals to their followers’ self-interest, maintains the status quo

9.Three Stages of Crisis Management Plan

Definition

Step 1: Pre-Crisis Planning: Form a crisis response team, develop a crisis plan

Step 2: Leading During a Crisis: what is your role, have effective crisis communication, and resolution.

Step 3: Adapting after a Crisis: Evaluation of how you did, what lessons did you learn, look to prevent future crisis.

10.Rules of Crisis Management

Definition

be present,

don’t spin,

communicate the plan,

be sensitive,

don’t conflict,

show your future plan,

no excuses,

go the extra mile,be honest and straightforward.